



General activities

All clients, staff, suppliers and visitors who come to the hotel must comply with these measures, for each new activity they carry out:

The Crisis Management Team (CMT)

The CMT is up and running (and adequately trained). Our consolidated CMT allows incidents to be managed quickly and consequently a quick and well coordinated response.

- Preventative measures, implemented at the hotel entrance include: hand disinfection control and the provision of masks to guests and visitors.
- Reinforced personal hygiene procedures have been implemented, including gloves and masks for all personnel.
- Cleaning and disinfection procedures have been improved during and after each service. In addition, tables, chairs, hammocks and any other items will be disinfected after each client's use.
- The distance between clients wearing a mask will be a minimum of 1.5 metres (in America 6 feet).
- Hand sanitiser gel dispensers are available throughout the area.
- Constant ventilation protocols have been reinforced with natural air. An air purification system will be installed in enclosed areas.
- All chemicals used are considered effective against COVID19.
- Cleaning and disinfection procedures in work areas are reinforced, during and after each shift.